Genii Data Model

# Overview

This document explains the data model that is available to the data connector. This model is the one that will be used by users of the data connector. The data connector has multiple views available as this system was initially built as a prototype so there are some views that are still available but will not be maintained and if the views cause performance problems they will be removed when required.

The following views will be maintained, as our officially supported data connector infrastructure and customer enablement.

## Models

There are very few key models in this system.

* **v\_Answers:**

This model stores all the answers for a customer for all their campaigns.

* **v\_Assessments:**

This is the model that stores all the assessments that have been completed.

* **v\_Audits:**

The audits associated with the assessments.

* **v\_Campaigns:**

This model stores the campaigns and their specific configurations this is a view of a table that is not available in the customer DB.

* **v\_Customers:**

The customers that are configured in the application, each customer has their own database.

* **v\_Feedbacks:**An entity representing multiple feedbacks and communications through the coaching process.
* **v\_FeedbackDetails:**

A single instance of feedback on an assessment.

* **v\_Persons:**

Collection of persons.

* **v\_PersonCampaigns:**

The persons and their associated campaign.

* **v\_Questions:**

This model stores all the questions for a customer for all their campaigns.

* **v\_Roles:**

The Roles that users can be allocated.

* **v\_Users:**

The users that are in created in the Genii System.

* **v\_UserRoles:**

The users and their associated roles.

## Definitions:

[Full Numbers]: Only Integers are allowed, numbers with a decimal point are not allowed in this column.

[User Specified Text]: This is a free text field that can handle the allocated size.

[User Specified Text | Masked]: This is a free text field that is masked, meaning that any number that is 4 characters or longer is replaced with “XXXX”.

[Now]: The default is the date and time the record is inserted into the database on the server.

[System Configuration]: Values specified for the system to operate correctly.

[Application Configuration]: Values specified during the setup and configuration.

[Application Specified]: The value is inserted created and updated by the system.

For more elaboration on the data types being specified in the document please go to the following Microsoft page.   
https://docs.microsoft.com/en-us/sql/t-sql/data-types/data-types-transact-sql?view=sql-server-ver15

### v\_Answers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **AnswerID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [Full Numbers] | Description | The unique identifier for the Answers object. | |
| **CampaignID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Campaigns.CampaignID) | |
| Examples | [Full Numbers] | Description | To which campaign do the answers belong to. | |
| **ConnectionID** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The connection ID the answer has been recorded against. | |
| **UserName** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | Foreign Key (v\_Users.UserName) | |
| Examples | [bob@joescafe.com](mailto:bob@joescafe.com)  [somebody@internet.com](mailto:somebody@internet.com) | Description | The username that recorded or updated the answer. | |
| **NPSResponseID** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The nps response id that is recorded against the answer. | |
| **CallReason** | | NULL | | Nvarchar (500) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Gauge Assessment  Successful Captured | Description | The answer call reason captured against the assessment. | |
| **DateCaptured** | | NOT NULL | | DateTime |
| Default | [Now] | Relationship | -- | |
| Examples | 2020-10-22 22:33:31.000  2019-11-19 08:35:18.000 | Description | The date and time the record is inserted into the database. | |
| **DateCall** | | NOT NULL | | Date |
| Default | -- | Relationship | -- | |
| Examples | 2020-10-22 00:00:00.000  2019-11-19 00:00:00.000 | Description | The date the call was done, this is recorded on the assessment. | |
| **QuestionResult** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Yes  True  No | Description | The answers specified by the user. | |
| **QuestionComment** | | NULL | | Nvarchar (1000) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The free text comment specified by the user against the answer. | |
| **QuestionID** | | NOT NULL | | Bigint |
| Default | -- | Relationship | Foreign Key (v\_Questions.QuestionID) | |
| Examples | [Full Numbers] | Description | The ID of the question to which the answer belongs. | |
| **Weight** | | NULL | | Decimal (18,15) |
| Default | -- | Relationship | -- | |
| Examples | [Full Numbers] | Description | The weight of the answer at the time of capturing. | |
| **Score** | | NULL | | Decimal (18,15) |
| Default | -- | Relationship | -- | |
| Examples | [Full Numbers] | Description | The score the answer acquired when the assessment was done. | |
| **ScoreIndicator** | | NULL | | Bit |
| Default | -- | Relationship | -- | |
| Examples | [Full Numbers] | Description | The indicator of the score, weather on the application the answer had a cup-pie or not (<). | |
| **AssessmentID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Assessments.AssessmentID) | |
| Examples | [Full Numbers] | Description | To which campaign do the answers belong to. | |

### v\_Assessments

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **AssessmentID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [Full Numbers] | Description | The unique identifier for the assessments. | |
| **CampaignID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Campaigns.CampaignID) | |
| Examples | [Full Numbers] | Description | To which campaign does the assessment belong to. | |
| **ConnectionID** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The customer chosen identifier for the assessment. | |
| **UserName** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | Foreign Key (v\_Users.UserName) | |
| Examples | [Application Specified]  [bob@joescafe.com](mailto:bob@joescafe.com)  [somebody@internet.com](mailto:somebody@internet.com) | Description | To which campaign does the assessment belong to. | |
| **CallAgentClass** | | NULL | | Nvarchar (200) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Cancellation  Benefit Confirmation  GP Lists | Description | The agent call class associated with the assessment. | |
| **NPSResponseID** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The NPS Response ID that was entered into the assessment. | |
| **CustomerAccountNo** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The customer account the assessment is paired with. | |
| **CallReason** | | NULL | | Nvarchar (500) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Gauge Assessment  Successful Captured | Description | The call reason logged against the assessment. | |
| **CallFCR** | | NULL | | Nvarchar (500) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Yes No | Description | The call FCR logged against the assessment. | |
| **CallRepeat** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Yes No | Description | The call repeat indicator. | |
| **ServiceLine** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The service line logged against the assessment. | |
| **DateCaptured** | | NOT NULL | | Datetime |
| Default | [Now] | Relationship | -- | |
| Examples | 2020-10-22 22:33:31.000  2019-11-19 08:35:18.000 | Description | The date and time the assessment was saved. | |
| **DateCall** | | NOT NULL | | Date |
| Default | -- | Relationship | -- | |
| Examples | 2020-10-22 00:00:00.000  2019-11-19 00:00:00.000 | Description | The date the call was done to which the assessment is associated with. | |
| **CallDurationM** | | NULL | | Nvarchar (10) |
| Default | -- | Relationship | -- | |
| Examples | [Full Numbers] | Description | The duration of the call’s minutes recorded by the assessor. | |
| **CallDurationS** | | NULL | | Nvarchar (10) |
| Default | -- | Relationship | -- | |
| Examples | [Full Numbers] | Description | The duration of the call’s seconds recorded by the assessor. | |
| **SystemRefNo** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The system reference number logged by the user. | |
| **Reason1** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Cancellation Customer Details Update | Description | A reason logged against the assessment. | |
| **Reason2** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Cancellation Customer Details Update | Description | A reason logged against the assessment. | |
| **Reason3** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] Cancellation Customer Details Update | Description | A reason logged against the assessment. | |
| **Reason1RootCause1** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **Reason1RootCause2** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **Reason1RootCause3** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **Reason2RootCause1** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **Reason2RootCause2** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **Reason2RootCause3** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **Reason3RootCause1** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **Reason3RootCause2** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **Reason3RootCause3** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | A reason logged against the assessment. | |
| **UserDefined01** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined02** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined03** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined04** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined05** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined06** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined07** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined08** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined09** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **UserDefined10** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | A customer configured assessment attribute. | |
| **Reason1FCR** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 1, FCR attribute saved against the assessment. | |
| **Reason2FCR** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 2, FCR attribute saved against the assessment. | |
| **Reason3FCR** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 3, FCR attribute saved against the assessment. | |
| **Reason1What** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 1 what attribute saved against the assessment. | |
| **Reason1How** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 1 how attribute saved against the assessment. | |
| **Reason2What** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 2 what attribute saved against the assessment. | |
| **Reason2How** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 2 how attribute saved against the assessment. | |
| **Reason3What** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 3 what attribute saved against the assessment. | |
| **Reason3How** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The reason 3 how attribute saved against the assessment. | |
| **Department** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The department saved against the assessment. | |
| **SegmentCampaign** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | The segment campaign saved against the assessment. | |
| **CallRecordingURL** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The call recorders URL to obtain the call. | |
| **Reason1SCR** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | Reason 1 SCR attached to the assessment. | |
| **Reason2SCR** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | Reason 2 SCR attached to the assessment. | |
| **Reason3SCR** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] | Description | Reason 3 SCR attached to the assessment. | |
| **AgentID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Persons.PersonID) | |
| Examples | [Application Configuration]  [Full Numbers] | Description | The person id attached to the assessment when the assessment was done, as an agent id. | |
| **TeamLeaderID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Persons.PersonID) | |
| Examples | [Application Configuration]  [Full Numbers] | Description | The person attached to the assessment when the assessment was done, as a team leader. | |
| **ManagerID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Persons.PersonID) | |
| Examples | [Application Configuration]  [Full Numbers] | Description | The person attached to the assessment when the assessment was done, as a manager. | |
| **CalibrationTarget** | | NOT NULL | | Decimal (5, 2) |
| Default | -- | Relationship | -- | |
| Examples | 50,32  25,76 | Description | The target, the pairing calibration assessments need to meet to be seen as a pass. | |

### v\_Audits

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **AuditID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [Full Numbers] | Description | The unique identifier of an audit. | |
| **CampaignID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Campaigns.CampaignID) | |
| Examples | [Application Configuration]  [Full Numbers] | Description | To which campaign does the audit belong to. | |
| **ConnectionID** | | NULL | | Nvarchar(100) |
| Default | 0 | Relationship | -- | |
| Examples | [User Specified Text] | Description | The user identifier of the assessment to which the audit belongs to. | |
| **UserName** | | NULL | | Nvarchar(100) |
| Default | -- | Relationship | Foreign Key (v\_Users.UserName) | |
| Examples | [bob@joescafe.com](mailto:bob@joescafe.com)  [somebody@internet.com](mailto:somebody@internet.com) | Description | The user that logged the audit. | |
| **AuditType** | | NULL | | Nvarchar(100) |
| Default | 0 | Relationship | -- | |
| Examples | [Application Configuration]  AllowEdit  Delete | Description | The audit type recorded against the audit event. | |
| **AuditComment** | | NULL | | Nvarchar(1000) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The comment attached to an audit describing in what the audit is for and why it has had to happen | |
| **DateAudit** | | NOT NULL | | Datetime |
| Default | [Now] | Relationship | -- | |
| Examples | [System Specified]  2019-08-28 09:47:48.007  2020-02-25 10:02:34.043 | Description | The date and time the audit was saved to the database. | |
| **CustomerID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key(v\_Customers.CustomerID) | |
| Examples | [System Specified]  [Full Numbers] | Description | The customer ID representing the customer to which the audit belongs | |
| **AssessmentID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key(v\_Assessments.AssessmentID) | |
| Examples | [System Specified]  [Full Numbers] | Description | The ID of the assessment to which the assessment belongs. | |

### v\_Campaigns:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CampaignID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [Full Numbers] | Description | The unique identifier for the campaign object | |
| **Description** | | NOT NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User specified Text | Masked] | Description | The description of the campaign name displayed to the user. | |
| **CustomerID** | | NULL | | Bigint |
| Default | -- | Relationship | Foreign Key (v\_Customers.CustomerID) | |
| Examples | [Full Numbers] | Description | To which customer does the campaign belong to. | |
| **DateStart** | | NOT NULL | | Date |
| Default | -- | Relationship | -- | |
| Examples | 2019-10-20 00:00:00.000  2019-10-22 00:00:00.000 | Description | The start date of the campaign. Affects weather an assessment can be done to prevent assessments outside the target period. Effects the defaults used in the reporting filters. | |
| **DateComplete** | | NOT NULL | | Date |
| Default | -- | Relationship | -- | |
| Examples | 2021-02-28 00:00:00.000  2019-10-28 00:00:00.000 | Description | The end of the campaign. Affects weather an assessment can be done to prevent assessments outside the target period. Effects the defaults used in the reporting filters. | |
| **Status** | | NULL | | Nvarchar (20) |
| Default | -- | Relationship | -- | |
| Examples | New Run Closed | Description | A system column indicating the status of a campaign, these are system lookup values and will vary depending on the state of the campaign. | |
| **Remarks** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | User specified field that is displayed to the user while doing assessments. | |
| **Instructions** | | NULL | | Nvarchar (Max) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | Instructions displayed to the user while capturing an assessment. | |
| **CampaignType** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [System Configuration] WhyWhatHow  WhyOnly | Description | System indicator to specify how the capture form needs to be constructed and treated as a BI entity. | |
| **CampaignConfig** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [System Configuration] IA  AppCampaign\_ComboQA | Description | System indicator to that indicates under which licensing model the campaign needs to be created at. | |
| **SamplePlanMon** | | NOT NULL | | Smallint |
| Default | 0 | Relationship | -- | |
| Examples | [Full Numbers] | Description | User specified for assessor daily targets on Monday. | |
| **SamplePlanTue** | | NOT NULL | | Smallint |
| Default | 0 | Relationship | -- | |
| Examples | [Full Numbers] | Description | User specified for assessor daily targets on Tuesday. | |
| **SamplePlanWed** | | NOT NULL | | Smallint |
| Default | 0 | Relationship | -- | |
| Examples | [Full Numbers] | Description | User specified for assessor daily targets on Wednesday. | |
| **SamplePlanThu** | | NOT NULL | | Smallint |
| Default | 0 | Relationship | -- | |
| Examples | [Full Numbers] | Description | User specified for assessor daily targets on Thursday. | |
| **SamplePlanFri** | | NOT NULL | | Smallint |
| Default | 0 | Relationship | -- | |
| Examples | [Full Numbers] | Description | User specified for assessor daily targets on Friday. | |
| **SamplePlanSat** | | NOT NULL | | Smallint |
| Default | 0 | Relationship | -- | |
| Examples | [Full Numbers] | Description | User specified for assessor daily targets on Saturday. | |
| **SamplePlanSun** | | NOT NULL | | Smallint |
| Default | 0 | Relationship | -- | |
| Examples | [Full Numbers] | Description | User specified for assessor daily targets on Sunday. | |
| **RevisionCurrent** | | NOT NULL | | BigInt |
| Default | 0 | Relationship | -- | |
| Examples | [Full Numbers] | Description | Enable the user defined option for the campaign. | |
| **PassTarget** | | NOT NULL | | Decimal (18,2) |
| Default | 0 | Relationship | -- | |
| Examples | 75.21  89.53 | Description | Value that indicates if the campaign has met it target. | |
| **AssessmentTarget** | | NOT NULL | | Decimal (18,2) |
| Default | 0 | Relationship | -- | |
| Examples | 75.21  89.53 | Description | Value that Indicates if an assessment can be classed as passing the campaigns requirements. | |

### v\_Customers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CustomerID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [Full Numbers] | Description | The unique identifier representing a customer. | |
| **CustomerName** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The name of the customer recorded when the customer is created. | |
| **DatabaseName** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The name of the database to which the customers data resides. | |
| **UserDefined01** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined02** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined03** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined04** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined05** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined06** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined07** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined08** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined09** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |
| **UserDefined10** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The value that will be displayed to the user when inputting values in the capture form. | |

### v\_Feedbacks

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **FeedbackID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [Full Numbers] | Description | The unique identifier for a feedback session. | |
| **CampaignID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Campaigns.CampaignID) | |
| Examples | [Full Numbers]  [System Specified] | Description | To which campaign does the feedback apply to. | |
| **ConnectionID** | | NOT NULL | | Nvarchar (100) |
| Default | 0 | Relationship | -- | |
| Examples | [User Specified Text] | Description | Identifier for an assessment. | |
| **AssessmentID** | | NOT NULL | | Bigint |
| Default | 0 | Relationship | Foreign Key (v\_Assessments.AssessmentID) | |
| Examples | [Full Numbers]  [System Specified] | Description | Identifier for an assessment. | |
| **FeedbackStatus** | | NULL | | Nvarchar(250) |
| Default | 0 | Relationship | -- | |
| Examples | [Application Configuration]  [System Configuration] | Description | The status of the feedback, the user chosen feedback option. | |
| **InitialFeedback** | | NULL | | Nvarchar(max) |
| Default | 0 | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The first feedback given to the feedback session. | |
| **InitialDate** | | NOT NULL | | Datetime |
| Default | 0 | Relationship | -- | |
| Examples | [System Specified] | Description | The date and time of the first feedback. | |
| **InitialUserName** | | NULL | | Nvarchar (100) |
| Default | 0 | Relationship | Foreign Key (v\_Users.UserName) | |
| Examples | [System Specified] | Description | The user that logged the first feedback to open the feedback session. | |
| **CurrentFeedback** | | NULL | | Nvarchar (max) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The last feedback against the feedback session. | |
| **CurrentDate** | | NULL | | Datetime |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] 2019-11-20 07:33:51.000  2019-11-25 13:22:02.000 | Description | The date of the last feedback against the feedback session. | |
| **CurrentUserName** | | NULL | | Nvarchar(100) |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] | Description | The username of the user that logged the last feedback in the session. | |
| **AgentID** | | NULL | | Bigint |
| Default | -- | Relationship | Foreign Key (v\_Persons.PersonID) | |
| Examples | [System Specified] | Description | The ID of the person against which the feedback is sent or assigned to. | |

### v\_FeedbackDetails

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **FeedbackDetailID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [System Specified] | Description | The unique identifier of the feedback instance. | |
| **FeedbackID** | | NOT NULL | | Bigint |
| Default | -- | Relationship | Foreign Key (v\_Feedbacks.FeedbackID) | |
| Examples | [System Specified] | Description | To which feedback session does this instance of a feedback belong to. | |
| **FeedbackDate** | | NOT NULL | | Datetime |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] 2019-11-19 16:30:23.000  2019-10-22 16:31:10.000 | Description | When the feedback was logged. | |
| **UserName** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | Foreign Key (v\_Users.UserName) | |
| Examples | [System Specified] [bob@joescafe.com](mailto:bob@joescafe.com)  [somebody@internet.com](mailto:somebody@internet.com) | Description | The user against that logged the feedback. | |
| **FeedbackText** | | NULL | | nVarchar(max) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The user specified text content of the feedback. | |
| **FeedbackStatus** | | NULL | | nVarchar(250) |
| Default | -- | Relationship | -- | |
| Examples | [System Specified]  [Application Configuration]  [System Configuration] | Description | Feedback status associated this feedback instance. | |
| **FeedbackStatus** | | NULL | | nVarchar(250) |
| Default | -- | Relationship | -- | |
| Examples | [System Specified]  [Application Configuration]  [System Configuration] | Description | Feedback status associated this feedback instance. | |
| **NotificationDate** | | NULL | | Datetime |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] | Description | The date at which the notification had been sent. | |
| **NotificationAcknowledge** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] | Description | The status of the notification acknowledgement. | |
| **NotificationComment** | | NULL | | Nvarchar (500) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The comment supplied by the person that was requested to respond to the feedback | |
| **NotificationAckBy** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] | Description | The user the acknowledged the feedback notification. | |

### v\_PersonCampaign

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **PersonID** | | NOT NULL | | Bigint |
| Default | -- | Relationship | Primary Key, Foreign Key (v\_Persons.PersonID) | |
| Examples | [System Specified] | Description | The ID representing a person. | |
| **CampaignID** | | NOT NULL | | Bigint |
| Default | -- | Relationship | Primary Key, Foreign Key (v\_Campaigns.CampaignID) | |
| Examples | [System Specified] | Description | The ID representing a campaign. | |

### v\_Persons

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **PersonID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [System Specified] | Description | The ID representing a campaign. | |
| **Name** | | NULL | | Nvarchar (50) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | Name of the person. | |
| **EmployeeID** | | NULL | | Nvarchar (50) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The employee ID allocated to the person. | |
| **Email** | | NULL | | Nvarchar (50) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The email property of a person. | |
| **StartDate** | | NOT NULL | | Date |
| Default | -- | Relationship | -- | |
| Examples | 2019-11-19 00:00:00.000  2019-10-22 00:00:00.000 | Description | The start date of a person. | |
| **LastEditDate** | | NOT NULL | | Datetime |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] 2019-11-19 16:30:23.000  2019-10-22 16:31:10.000 | Description | The date time of the last edit. | |
| **Enabled** | | NOT NULL | | Bit |
| Default | -- | Relationship | -- | |
| Examples | 0 | 1 | Description | Indicator specifying weather the person should be included in lists. | |
| **Agent** | | NOT NULL | | Bit |
| Default | -- | Relationship | -- | |
| Examples | 0 | 1 | Description | Indicator specifying weather the person is an agent. | |
| **TeamLeader** | | NOT NULL | | Bit |
| Default | -- | Relationship | -- | |
| Examples | 0 | 1 | Description | Indicator specifying weather the person is a team leader. | |
| **Manager** | | NOT NULL | | Bit |
| Default | -- | Relationship | -- | |
| Examples | 0 | 1 | Description | Indicator specifying weather the person is a manager. | |
| **CustomerID** | | NOT NULL | | Bit |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] | Description | The customer to which the person has a relationship with. | |
| **Surname** | | NULL | | Nvarchar (50) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The surname of the person. | |

### v\_Questions

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **QuestionID** | | NOT NULL | | Bigint |
| Default | Identity (1,1) | Relationship | Primary Key | |
| Examples | [System Specified] [Full Numbers] | Description | The unique identifier for a question. | |
| **ParentQuestionID** | | NOT NULL | | Bigint |
| Default | -- | Relationship | Foreign Key (v\_Questions.QuestionID) | |
| Examples | [System Specified] [Full Numbers] | Description | The parent question to which this question belongs. | |
| **CampaignID** | | NOT NULL | | Bigint |
| Default | -- | Relationship | Foreign Key (v\_Campaigns.CampaignID) | |
| Examples | [System Specified] [Full Numbers] | Description | The campaign to which the question belongs. | |
| **QuestionIndex** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The question index displayed on the question form to the assessor. | |
| **QuestionText** | | NULL | | Nvarchar (500) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The question text displayed on the question form to the assessor. | |
| **Definition** | | NULL | | Text |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The on-hover definition of a question displayed to an assessor when capturing. | |
| **QuestionType** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] ?,>Yes,No,N/A ?,>Yes,No | Description | The possible answers that are displayed to the assessor | |
| **Category** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] [System Configuration] Assessment  Attribute  Attribute+Com | Description | The category of the question | |
| **CategoryLevel** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] [System Configuration] [Full Numbers] | Description | The category level of the question | |
| **ControlType** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration] [System Configuration] Controllable  Un-Controllable | Description | The control type of the question | |
| **QuestionReportText** | | NULL | | Nvarchar (250) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text | Masked] | Description | The question text displayed on reports to users | |
| **QuestionReportTarget** | | NULL | | Nvarchar (100) |
| Default | -- | Relationship | -- | |
| Examples | 54,32  89,12 | Description | The target that the question should get on reports | |
| **QuestionStatus** | | NULL | | Nvarchar (20) |
| Default | -- | Relationship | -- | |
| Examples | Disabled Enabled Hidden | Description | The status of the question. | |
| **Weight** | | NOT NULL | | Decimal (18,15) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] 34,12 | Description | The weight assigned to the question. | |
| **FailureType** | | NULL | | Nvarchar(30) |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] | Description | The weight assigned to the question. | |
| **Sentiment** | | NOT NULL | | Bit |
| Default | -- | Relationship | -- | |
| Examples | [Application Configuration]  [System Configuration] | Description | The sentiment of the question. | |

### v\_Roles

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **RoleID** | | NOT NULL | | Nvarchar (128) |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] | Description | The unique identifier for the role | |
| **Name** | | NOT NULL | | Nvarchar (256) |
| Default | -- | Relationship | -- | |
| Examples | [System Specified] [System Configuration] | Description | The name of the role | |

### v\_UserRoles

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **RoleID** | | NOT NULL | | Nvarchar (128) |
| Default | -- | Relationship | Primary Key, Foreign Key (v\_Roles.RoleID) | |
| Examples | [System Specified] | Description | The ID of the role to which the relationship belongs | |
| **UserID** | | NOT NULL | | Nvarchar (128) |
| Default | -- | Relationship | Primary Key, Foreign Key (v\_Users.UserID) | |
| Examples | [System Specified] | Description | The ID of the user to which the relationship belongs | |

### v\_Users

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **UserID** | | NOT NULL | | Nvarchar (128) |
| Default | -- | Relationship | Primary Key | |
| Examples | [System Specified] | Description | The unique identifier of the user | |
| **Name** | | NULL | | Nvarchar (max) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The name of the user specified on the application | |
| **Department** | | NULL | | Nvarchar (max) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The department the user belongs to. | |
| **UserName** | | NOT NULL | | Nvarchar (256) |
| Default | -- | Relationship | -- | |
| Examples | [User Specified Text] | Description | The username of the user. | |